

Instructions for Purchase of Textbook, Stationery & Uniforms

- Non Financial Assistance Scheme Students
- > Financial Assistance Students
- > Instructions for Exchange
- Contact Information

Note: All students are to be in school uniform or half uniform when reporting to school for collection of textbooks/stationery and uniforms.

Parents/guardians are strongly encouraged to take up Option 1 or Option 2

Non Financial Assistance Students

A. Textbooks & Stationery

1 41 51167 8441	to avoid long waiting time for Option 3.		
Regardless of options, pl	ease note that the dates are on a first-come-first-serve basis, subject to availability.		
Option 1 Online Purchase with Home Delivery Service	Log-in to Pacific Bookstores website www.pacificbookstores.com from now to 13 Dec 2025 Refer to attached 'Purchase Guide' Purchase Guide.pdf Delivery date and time: 2 Dec to 18 Dec 2025 (Mon to Fri, excluding Public Holidays), 9am to 6pm Lead time of 5 working days after placing order Mode of payment: Debit/credit card and PayNow only Delivery charges: \$14.90		
Option 2 Online Purchase for self- collection @ School Gym (Beside School Bookshop)	 Log-in to Pacific Bookstores website www.pacificbookstores.com from now to 13 Dec 2025 Self-collection date and time: 1 to 4 Dec 2025 (Mon-Thu), 9am - 12pm & 1 - 3pm 8 to 10 Dec 2025 (Mon-Wed), 9am - 12pm & 1 - 3pm Lead time of 5 working days after placing order Mode of payment: Debit/credit card and PayNow only Note: If you wish to purchase uniforms on the same date, please also make an appointment via Parents Gateway by 16 Nov 2025 		
Option 3 Walk-in Purchase @ School Gym (Beside School) Bookshop, strictly by appointment	 Log-in to Pacific Bookstores website https://www.pacificbookstores.com/login to make eAppointment Walk-in date and time: 1 Dec to 4 Dec 2025 (Mon-Thu), 1 - 3pm 8 Dec 2025 (Mon), 1 - 3pm 		

 Mode of payment: Cash, PayNow, PBS voucher, and NTUC Care (BTS) evouchers Note: If you wish to purchase uniforms on the same date, please also make an
appointment via Parents Gateway by 16 Nov 2025

B. Uniforms

Option 1 Home Delivery Service	Log-in to DEYI SECONDARY — Shanghai School Uniforms (shanghai- uniforms som) from row to 15 Dec 2025 to place orders.
Home Benvery Service	uniforms.com) from now to 15 Dec 2025 to place orders
	Mode of payment: PayNow
	Delivery charge of \$10 applies for all orders (<10 kg)
	Note: Due to high volume of orders, waiting time may take up to 2 weeks for order to be delivered.
Option 2	 Log-in to Parents Gateway to make appointment by 16 Nov 2025
Walk-in Purchase @ 4	Date and time:
Care Classroom	 1 Dec to 4 Dec 2025 (Mon-Thurs), 9am - 12pm & 1 - 3pm
(located at Level 1),	 8 to 10 Dec 2025 (Mon-Wed), 9am - 12pm & 1 - 3pm
strictly by appointment	Mode of payment: Cash and PayNow

Financial Assistance Scheme Students

Families who meet the revised MOE FAS income criteria of monthly gross household income ≤\$4,000, or a monthly per capita income (PCI) ≤\$1,000 are to submit an application via MOE Financial Assistance Application Form for 2026 [GGAS] | FormSG.

To avoid delays in the collection of the textbooks/uniforms, please note that the processing time is approximately one month during the year-end peak period.

Date and time of collection:

- 11 to 12 Dec 2025 (Thu-Fri), 9am 12pm & 1 3pm
- 15 Dec 2025 (Mon), 9am 12pm & 1 3pm

Instructions for Exchange

Textbooks & Stationery	 No refund allowed Exchange would be allowed from 12 to 30 Jan 2026 Items must be in good condition Books with name written are not acceptable for exchange
Uniforms	Refer to https://shanghai-uniforms.sg/exchange-policy

Contact Information

Pacific School Bookshop	Tel: 9048 1526
@ Deyi Sec	Mon to Fri, 9am to 3pm, excluding Public Holidays
Pacific Bookstore	Tel: 6929 8012
Customer Service	Mon to Fri, 9am to 5pm, excluding Public Holidays
	Email: sales@pacificbookstores.com
Shanghai Uniforms	Tel: 6747 8037

Mon to Sat, 10am to 6pm (Lunch break: 1pm to 2pm), excluding Public
Holidays
Note: Retail shop is closed from 18 Dec to 25 Dec 2025